

Creating a Resilient and Trauma-Informed Community (RTIC)

Role Descriptions

Support Team Member:

Description: Members of the Support Team are responsible for continuously reviewing strategy and collective impact conditions of the Resilient & Trauma-Informed Community (RTIC) Framework. Team members work collaboratively to define targets, identify improvement opportunities, launch phases, engage the community in collaborative work and evaluate progress. Members of the Support Team serve as Resilience Champions within their individual organizations.

Roles & Responsibilities:

- 1) Active engagement at meetings and timely communication with team members
- 2) Advocate for community-wide effort and assist in establishing the five collective impact conditions of the RTIC framework, which include common agenda, backbone support, continuous communication, mutually reinforcing activities and shared measurement
- 3) Support, engage, empower, communicate and connect community partners

Organizational Leader:

Description: Organizational Leaders represent a specific organization and know the community-wide effort following the RTIC Framework. Organizational Leaders provide support for Champion(s) to participate and align organizational initiatives, policies and practices to the RTIC Framework.

Roles & Responsibilities:

- 1) Maintain awareness of RTIC Framework
- 2) Create visibility and support for the organization's commitment as a community partner in the collaborative community-wide effort
- 3) Communicate with and support Champion(s) in working with Support Team and support alignment of their work with the RTIC Framework.
- 4) Identify and deploy resources and help remove barriers
- 5) Support shared measurement and data collection as needed

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Resilience Champions:

Description: Champions are connected to organizations and/or coalitions and act as ambassadors. Using their connections and expertise they align the work in which they are involved to the RTIC Framework. Champions and Support Team members communicate consistently to support mutually reinforcing activities and work efforts.

Roles & Responsibilities:

- 1) Serve as ambassador representing the RTIC Framework
- 2) Communicate progress through Foundation, Disrupting the Cycle, Strengthening Resilience and Restoring Lives of the Kaleidoscope Model of Change
- 3) Lead and coach their organization in action- and solution-oriented of trauma-informed practices, procedures and policies
- 4) Support organizational alignment and partnership with RTIC framework

Resilience Builders:

Description: Builders live the framework and work alongside Champions as our community actively builds and sustains a culture of resilience. Builders share lived insights from their day-to-day experience to promote continuous development of the RTIC Framework in the community.

Roles & Responsibilities:

- 1) Use and promote the language of resilience and trauma-informed care
- 2) Regular communication with Champions
- 3) Continue learning more about ACEs, TIC and Resilience
- 4) Practice using a Trauma-Informed perspective in everyday opportunities including influencing attitudes, behaviors and experiences of others

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