Scenarios for Group Discussion

Each group will discuss one of the following situations and decide on a way to resolve the conflict. There are no right or wrong answers. Allow every person in the group a chance to offer his or her opinion, without criticism. When the groups come back together, you will share what your group decided. You may have more than one solution. Keep in mind, these situations do not have a lot of detail. This is so you can concentrate more on the steps to resolving the conflict.

GROUP A
While in a public setting you overhear an individual gossiping about someone you know fairly well. This gossiper is known to say particularly cruel things about others, especially this time. How would you handle this situation? Would you handle it differently if you did not know who was being talked about?

GROUP B
One day an individual whom you know very well confronts you about an action you did not commit. The resident is extremely angry and wants an explanation from you. How would you handle this situation? Would you handle it differently if you hardly knew this person?

GROUP C
Two individuals you know, but not very well, are having a non-violent argument. Since you are close by, they come to you as a neutral person and ask you to resolve their dispute. What steps would you take to do this?