Economic Crime includes consumer fraud, investment fraud, scams, and identity theft. These crimes can be carried out through e-mail or the Internet, by door-to-door salespeople, or by telemarketers.
What is Identity Theft?

When your personal identification information (name, social security number, driver license number, etc.) has been used fraudulently to open credit accounts, bank accounts, obtain loans, utilities, telephone services, etc. without your knowledge or permission.

What is Credit Card Fraud?

If someone has stolen and/or is fraudulently using credit cards that are issued to you including any ATM/Debit/Check cards.

What is Check Fraud?

Someone forges your name/signature on stolen checks in order to obtain goods or cash; or giving you a counterfeit check as payment for goods received.

Common scams include individuals giving you an “advance” on a sweepstakes you’ve supposedly won, or pay the first installment on the millions that you’ll receive for agreeing to have money in a foreign country transferred to your bank account for safekeeping.

What is Internet Fraud?

Use of the internet, via emails or fictitious sites which attempt to gain personal information about you for use in other crimes by stating that it is required to check problems with your account.

Misrepresentation or non-delivery of merchandise sold on the internet.

If you believe you are a victim:

- If someone has stolen your credit cards, check book, and/or identification, immediately report it to the credit card companies, bank and your local police department.
- Next contact the three credit bureaus and request a “fraud alert” be placed on your file.
- Immediately close any account that has been tampered with.
- If your information has been used, you should file a report with the police department in that jurisdiction.
- Change passwords on existing accounts.

Important Numbers and Addresses:

**United States Postal Inspectors**
www.usps.gov
*Investigates mail fraud and fraudulent applications for credit by mail*
Orlando Office
407-850-6388

**Federal Trade Commission**
www.ftc.gov
*Consumer Response Center (Identity Theft)*
1-877-382-4357

**Internet Crime Compliance Center (IC3)**

The following is a list of credit bureaus that can be contacted when there is a dispute over your credit. These bureaus can provide you with a detailed account of your credit history. Victims of economic crimes are encouraged to contact the following companies when their identity has been compromised by criminal activity.

**EXPERIAN™**
www.experian.com
To report fraud, dispute an item in your credit report, or order a copy of your credit report, call:
1-888-EXPERIAN (397-3742) or write to:
P.O. Box 9352 Allen, TX 75013

**EQUIFAX™**
www.equifax.com
To report fraud, call:
1-800-525-6285 / Fax: #1-800-255-0056
or write to:
P.O. Box 740241
Atlanta, GA 30374-0241

**TRANS UNION™**
www.transunion.com
To obtain a copy of your credit report or to dispute an item in your credit report, call:
1-800-916-8800 or write:
Trans Union - Consumer Relations
P.O. Box 1000, Chester, PA 19022