

Housestaff Remote Access

<5/30/18>



Froedtert



Citrix Installation Information

Access via Citrix:

<https://citrix.mcw.edu> or
<https://portal.mcw.edu>

Access to Library/InfoScope
via Proxy Server:

<https://login.proxy.lib.mcw.edu/login>

[Proxy Server Bookmarklet Info](#)

Email Only:

<https://owamail.mcw.edu>

You will receive your email (user name) prior to orientation. If you do not, please contact MCWAH at 414-955-4575. Program must authorize access to Citrix.

MCW HELP DESK:
414.955.4357

Install Citrix for FH

Access via Citrix:

<https://connect.froedterthealth.org/vpn/index.html>

**do not go through MCW Citrix; slows down response time*

You will receive your login ID and instructions at orientation. If you do not, please contact Froedtert IT at 414-805-2101.

FH HELP DESK:
414.805.2101

Install Citrix for CHW

(Newer versions of IE may see a blank page when downloading. Add chw.org to compatibility view settings.)

Access via Citrix:

<https://citrix.chw.org/vpn/index.html>*

**do not go through MCW Citrix; slows down response time*

You will receive your login at orientation or the first day of your rotation. If you do not, please contact CHW Physician Support at 414-266-2310 or your program coordinator.

CHW HELP DESK:
414.337.4357

Access via Citrix:
https://citrixaccess.va.gov/vpn/index_citrix_splash.html

You will receive an email with instructions & requirements that must be met before login at orientation or prior to rotation. If you do not, please contact the Assoc. Chief of Staff at 414-384-2000 ext. 41020 or your program coordinator.

VA HELP DESK:
855.596.4357