Saturday Clinic for the Uninsured

Hours - by appointment

Un-Person: Saturdays 8am-11 am

▼ Telehealth: Tuesdays

1121 E North Ave Milwaukee, WI 53212 (414) 588-2865

Who Are We?

We are a teaching clinic that provides <u>free medical care to uninsured patients</u>. Our care teams include students, physicians, and pharmacists. We believe everyone deserves compassionate, equitable healthcare.

Services Offered - All at No Cost

Free Medical Care

- Wellness Visits: Screening for cancer, high blood pressure, diabetes, infections, vision, and more
- Chronic Condition Care: High blood pressure, diabetes, high cholesterol, asthma, and more
- · Work Physicals
- Other Concerns: Rashes, joint/back pain, and more

Free Labs

Free or Discounted Medications Additional Resources

- · Free or discounted specialty clinics
- Mental Health Services
- · Health education
- Social Work
- Resource Assistance for housing, food, energy, GED, and more

How Do I Qualify?

You qualify if you do not have health insurance. SCU can serve as your primary care provider and you will never receive a bill for care provided by us.

What should I expect at my appointment?

Appointments are scheduled by calling our phone. While walk-ins are rarely available, you're welcome to call on the morning of a Saturday clinic to check if we can fit you in.

Each visit may last up to 3 hours, as you may meet with a full care team including providers, pharmacists, social workers, and more. We take time to listen and make sure you receive the care and support you need — all in one visit.

If you need to cancel, please attempt to let us know at least 24 hours in advance. Your spot could be given to another community member who is waiting and in need of care. Please add our number to your contacts (414-588-2865). You may get reminder messages from us via text.





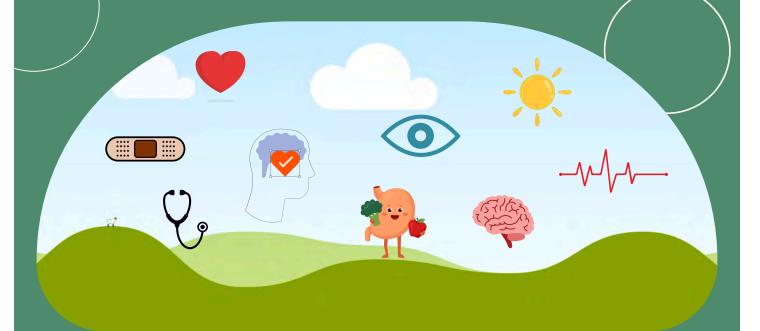


SATURDAY CLINIC SPECIALTY CLINICS

SPECIALTY CLINICS AVAILABLE FOR PATIENTS

Specialist care for various health needs include:

- Cardiology
- Dermatology
- Psychiatry
- Allergy
- Nephrology
- Physical Rehabilitation
- Neurology
- Gastroenterology
- Endocrinology
- Ear, Nose and Throat



Questions or Interested in a Specialty Clinic?
Call the SCU Clinic at 414-588-2865 to ask about current specialty offerings.

Pyou can also tell your student doctor during your appointment if you're

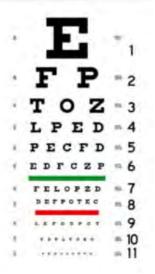
interested in being referred to a specialty clinic.

These clinics are limited based on volunteer availability.

EYE EXAMS

Why should you get an eye exam?

- Eyeglasses prescription
- Screening for chronic diseases such as Diabetes
- Regular eye exams are important!



Interested in getting an eye exam? Fill out the information below & give to your student doctor

First Name:
Last Name:
Date of Birth:
Specific concerns regarding your eyes or vision (if any):

We will contact you in 2-4 weeks to schedule an appointment Eye exam appointments will take place at the Saturday Clinic for the Uninsured

The Saturday Clinic for the Uninsured Patient Rights and Responsibilities

As a patient, you have the right to:

Respectful and Safe Care

- Be given considerate, respectful, and compassionate care that considers your cultural and personal values, beliefs, and wishes.
- Be treated without discrimination based on race, creed, color, national origin, ancestry, religion, sex, sexual orientation, gender identity, marital status, age, or language.
- Be given care in a safe environment, free from abuse and neglect of any kind (verbal, mental, physical, or sexual).
- Know the names and roles of your health care team.

Effective Communication and Participation in Your Care

- Get information during your visit in a way you can understand, including translators for patients who do not speak English or prefer to communicate in another language.
- Get information from your doctor about your diagnosis, test results, treatment, and side effects.
- Be involved in your plan of care and treatment and involve your family in decisions about care if desired.
- Ask questions about your care.
- Refuse care.
- Have someone with you for emotional support, unless that person interferes with your or other's rights, safety, or health.
- Ask for a chaperone of your preferred gender to be with you during visits, exams, or tests.
- Select someone to make health care decisions for you if at some point you are unable to make those decisions.

Privacy and Confidentiality

- Have privacy and confidential treatment and communication about your care.
- Have your medical record kept confidential according to state and federal laws.
- Request copies of your medical record.

Complaints and Grievances

Complain and have your complaint reviewed without affecting your care. If you have a
problem or complaint, you may talk to your doctor, one of our mangers, or medical
director.

• You may contact a clinic manager at (414) 588 – 2865 or complete the survey at the end of this document for any complaints and/or concerns.

As a patient, you have the responsibility to:

- Be respectful to your health care team.
- Be considerate in language and conduct of other people and property, including being mindful of noise levels, privacy, and number of visitors.
- Provide accurate and complete information about your health, address, telephone number, and date of birth.
- Notify us at least 24 hours prior to appointments if you cannot keep your appointment.
- Obtain routine labs at least once a year or more.
- Be in control of your behavior if feeling angry.
- Ask questions if there is anything you do not understand.
- Report unexpected changes in your health.
- Follow clinic rules.
- Keep all information about staff and other patients private.



Education Resource Committee (ERC) Saturday Clinic for the Uninsured

These resources may help with the health barriers you are facing. If you have questions or would like to set up a follow-up appointment for more help, call **(414) 588-2865 and request an ERC appointment** or email **ERC@mcw.edu.** Appointments can be scheduled on Saturdays between 8:00 AM and 12:00 PM.

Milwaukee County Transit System (MCTS)

• **Description:** Milwakee County's bus system has multiple options to pay for bus rides. Adults pay \$2 per ride. People 65+, ages 6-11, or with a qualifying disability can apply for a reduced fare of \$1 per ride. Kids ages 5 and under can ride for free. Additionally, fare is capped if the WisGo app and card are used. The application for reduced fare is available on the MCTS website. Real-time bus trackers and trip planners are also available online.

• **Website:** ridemcts.com

Contact Info:

o Phone: (414) 344-6711

FlexRide Milwaukee

• **Description:** FlexRide is a program that allows people to get to work for a low cost. Rides are to and from the North and South sides of Milwaukee, Menomonee Falls, Butler, and Franklin Business Park. A one-way fare is \$3, rides from 11:30 pm to 4:30 am are free, and rides to/from Transit Hubs are free. Download the FlexRide App to schedule a ride. Visit the FlexRide website to see Transit Hubs and travel zones. Wheelchair accessibility is available.

• **Website:** flexridemke.com

Contact Info:

o **Email:** support-milwaukee@ridewithvia.com

o Phone: (414) 667-7433

Rideshare

• **Description:** Rideshare is a state program that allows people to travel to work for a lower cost by carpooling with others

Website: https://rideshareetc.org/#/

o For additional information visit: wisconsindot.gov

Contact Info:

o **Email:** <u>rideshare@dot.wi.gov</u> o **Phone:** (262) 548-6719



Education Resource Committee

Who We Are

SCU's student social work team who is dedicated to helping you prioritize your health

What We Do

We help you find:

- Food
- Affordable housing
- Health insurance
- Dental care
- Employment
- Substance use resources
- And much more!

During your visit

A short survey will be completed to help us find community resources for you

You will receive a print out with your personalized resources (plus a goodie bag!)

Scan the QR code below for our website



https://milwaukee-scu-patientresources.my-free.website/ Contact us with questions or for more assistance

ERC@MCW.EDU (414) 588-2865





MEET FIRST SATURDAY OF EVERY OTHER MONTH REFRESHMENTS PROVIDED

JOIN SCU PATIENT & FAMILY ADVISORY COUNCIL (PFAC)

We value your ideas and partnership! The Saturday Clinic for the Uninsured is looking for volunteer advisors to help improve the clinic.



YOUR FEEDBACK HELPS IMPROVE!

- Share your experience as a patient
- Give input on future projects
- Suggest ways to improve experience in the clinic
- Give feedback on educational materials & forms

REGISTER NOW



Contact Us (ERC) (414) 588-2865



Visit

https://bit.ly/3kDTaAH

