## MEDICAL COLLEGE OF WISCONSIN AFFILIATED HOSPITALS

## YOUR DELTA DENTAL INSURANCE PLAN \*WHO TO CONTACT - HOW TO FIND INFORMATION\*

<u>Customer Service</u> 1-800-236-3712

Delta Dental Customer Service

Delta Dental Website

www.deltadentalwi.com

- Immediate Coverage upon effective starting date in MCWAH program.
- Annual Open Enrollment prior to every July 1<sup>st</sup>.
- Housestaff pay 50% of the premium with a <u>pre-tax</u> monthly payroll deduction.
   The <u>pre-tax</u> monthly payroll deduction is \$10.81 single and \$34.65 family as of 7/1/18.

## You must select a Plan Option when enrolling in the Dental Insurance

Either: The EPO-Exclusive Provider Plan Option

Must ONLY use providers in the "Delta Dental PPO" network

OR: The <u>Freedom of Choice</u> Plan Option

Can use providers in the "Delta Dental PPO" network, the "Delta Dental Premier"

network, or out of network providers

See **YOUR DENTAL BENEFITS** for the specific benefits, *restrictions*, deductibles, limits and co-pays that apply to each plan option.

**TO FIND A DENTIST:** From the <u>Delta Dental Website</u> -> select <u>Provider Search</u> -> then select <u>Find a Network Dentist</u>:

- If you have enrolled in the <u>EPO-Exclusive Provider</u> Plan Option, you can <u>ONLY select a provider listed as being in the "Delta Dental PPO" network.</u> Note that <u>if you enroll in this plan option and obtain services from a Dentist outside of this network, there will be NO benefits for these services.</u> [Group #03905]
- If you have enrolled in the <u>Freedom of Choice</u> Plan Option, you can select a provider listed as being in either the "Delta Dental PPO" or "Delta Dental Premier" network. Under this plan option, dentists can also be utilized outside of these networks, but out of pocket cost may be higher. [Group #10302]

Once you chose a provider, you are urged to CONFIRM WITH THE PROVIDER THAT THEY PARTICIPATE IN YOUR PLAN OPTION NETWORK before having services performed.

## YOUR INDIVIDUAL MEMBERSHIP INFORMATION -

\*\*\*\*Go to <u>www.deltadentalwi.com</u> and access the <u>Member</u> Section\*\*\*\*
\*\*\*\*Use the Delta Dental Mobile App\*\*\*\*

**Once you register, you can login to your account to:** Check the status of a claim, Review your benefits, Update your contact information, Replace lost ID cards and more.