Conferencing Services Comparison



MCW-IS offers multiple conferencing services to all faculty, staff, and students to address a variety of needs and use cases. Our primary systems are:

Our newest service, Webex Cloud (<u>mcw.webex.com</u>), features increased capacity and capabilities compared to our current version of Webex.

Skype for Business is a basic instant messaging app installed with Office 365, available at portal office.com.

Teams, which is the business collaboration app in Office 365, is also available at <u>portal.office.com</u> or directly at <u>teams.microsoft.com</u>.

Webex Legacy, available at <u>meet.mcw.edu</u>, will be retired in the upcoming weeks. All net new meetings should be scheduled in Webex Cloud and existing meetings should be canceled in Legacy and recreated in Cloud.

Online Meetings and Conferences	Webex Cloud	Webex Legacy	Skype for Business	Teams
Number of Participants	1000	250*	250	250
Individual Meeting URLs	Yes	Yes	No	Yes
Ability to call in via phone	Yes	Yes	No	No
Personal, always on virtual conference room	Yes	Yes	No	No
Breakout sessions	Coming soon	No	No	No
Chat	Yes	Yes	Yes	Yes
Share content from device	Yes	Yes	Yes	Yes
Record meeting	Yes	Yes	No	Yes
Integration with Outlook Calendar	Yes	Yes	Yes	Yes
Mobile app	Yes	Yes	Yes	Yes

^{*}total participants across all meetings

Office Collaboration	Webex Cloud	Webex Legacy	Skype for Business	Teams
Quick, easy instant messaging with MCW colleagues	No	No	Yes	Yes
File transfer	Yes	Yes	Yes	Yes
Screen sharing	Yes	Yes	Yes	Yes
Audio / video calls	Yes	Yes	Yes	Yes
Persistent chat	No	No	No	Yes
File collaboration	No	No	No	Yes
Mobile app	Yes	Yes	Yes	Yes
Presence (available, busy, away, out of office, etc.)	No	No	Yes	Yes

Recommendation	Webex Cloud	Webex Legacy	Skype for Business	Teams
Online meetings or conferences	X			
Quick instant messaging (MCW, FH, or Marquette)			X	
Quick, unscheduled audio/video conferencing	Х			
Small group (less than 10) - text based			X	
Small group (less than 10) - audio/video	Χ			
Medium group (less than 50) - audio/video	Χ			
Large group (more than 50) - audio/video	Χ			
Team collaboration (files, conferences, persistent chat)				Χ
Meetings with external colleagues and collaborators	Χ			