

Refugee Resettlement in Milwaukee

The International Institute of Wisconsin

Refugee 101

Processes of Resettlement

Communicating with Limited English Speakers

International Institute of Wisconsin

Immigration Legal Counseling

Translation and Interpretation

Citizen Diplomacy

Educational Outreach

Refugee Resettlement



Refugee 101

Race

Religion

Nationality

Social Group

Political View

Refugee 101



68.5 million displaced people worldwide (2017)

25.4 million are registered refugees (2017)

40,000 to be resettled in the US in FY2019

Approx. 300 resettled in Milwaukee in FY2018*

Formerly Approx. 1,500 resettled in Milwaukee

IIW resettled 136 refugees in FY2017

95% achieve self-sufficiency

Where are Milwaukee Refugees From?



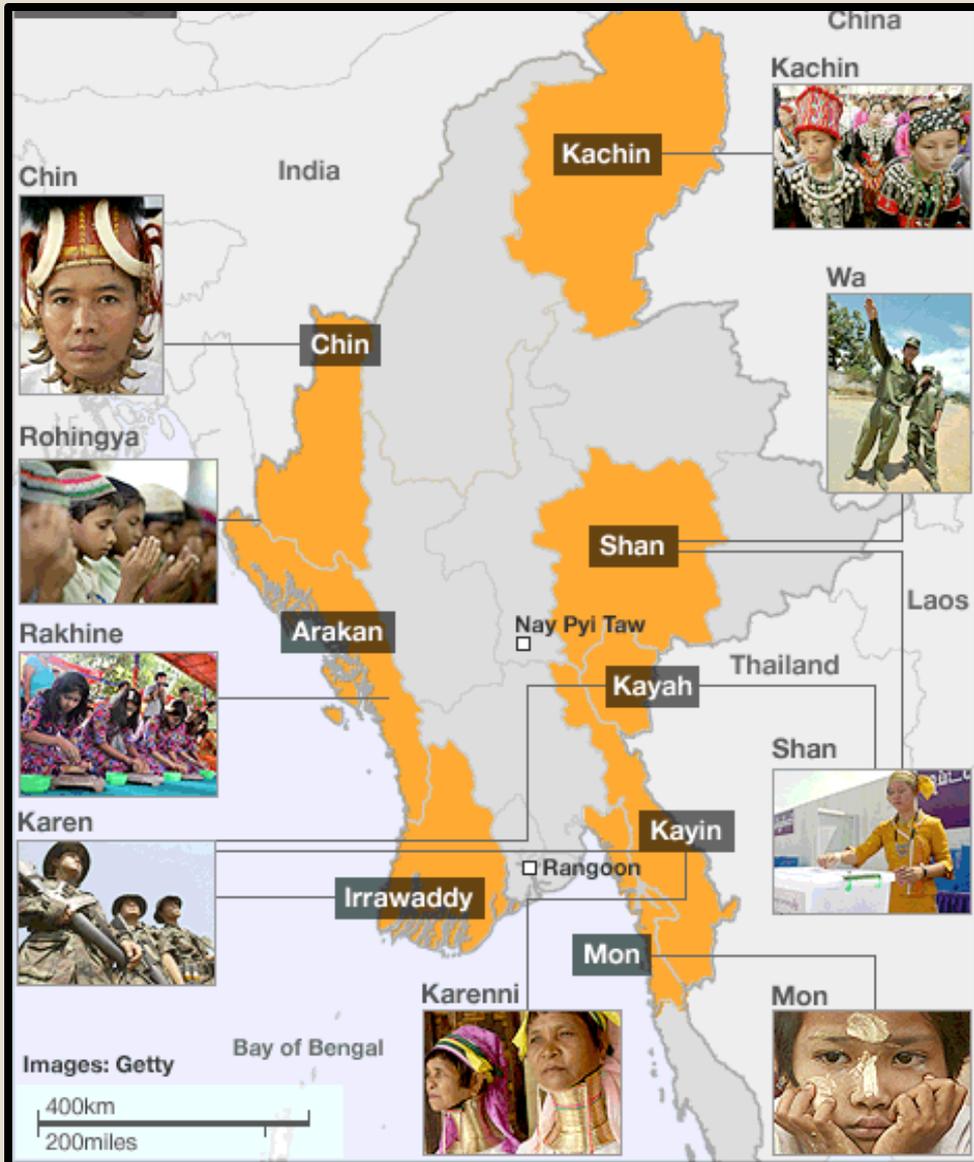
Burma/Myanmar



MYANMAR

Burma

Burmese Ethnic Groups



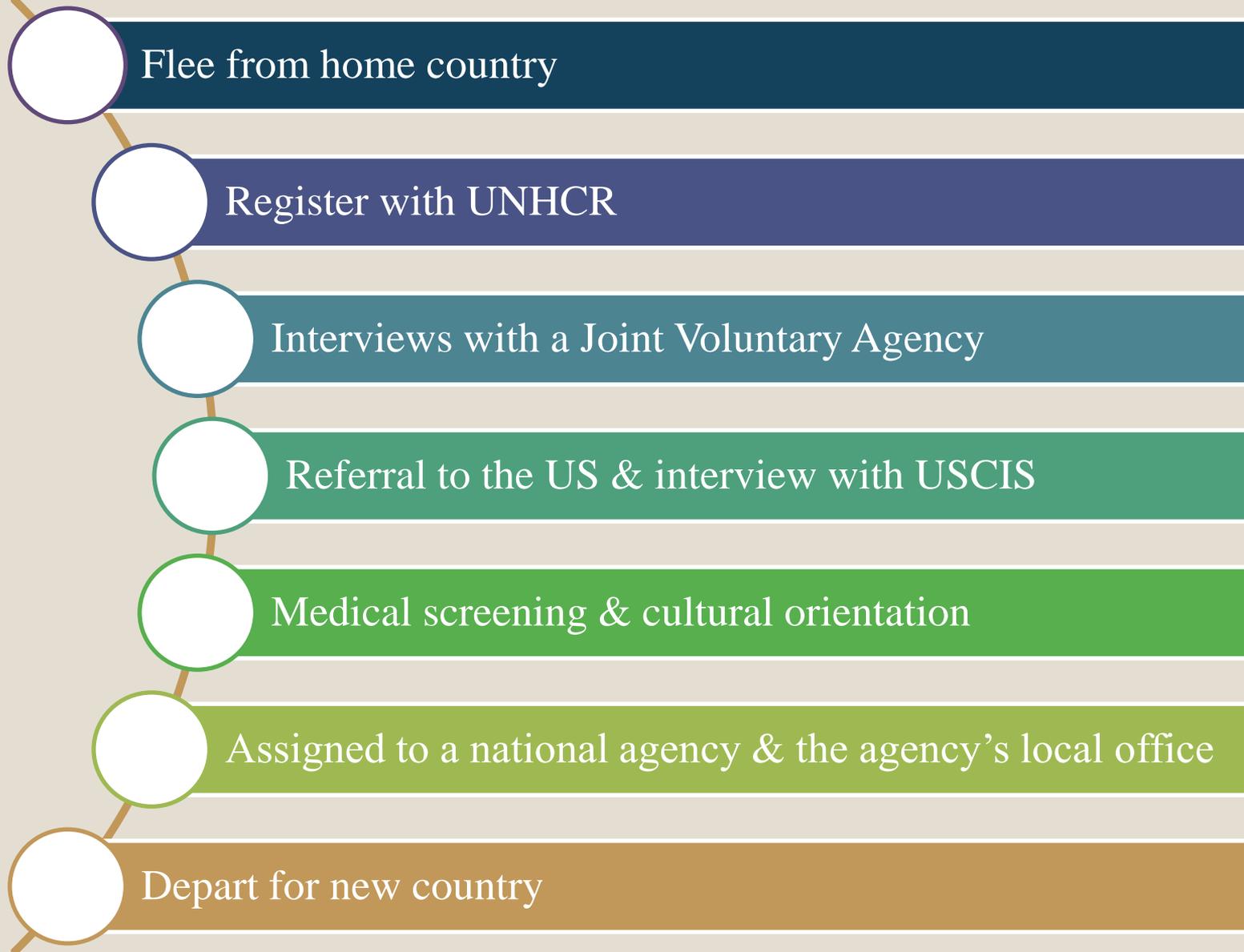
Rohingya

Karen

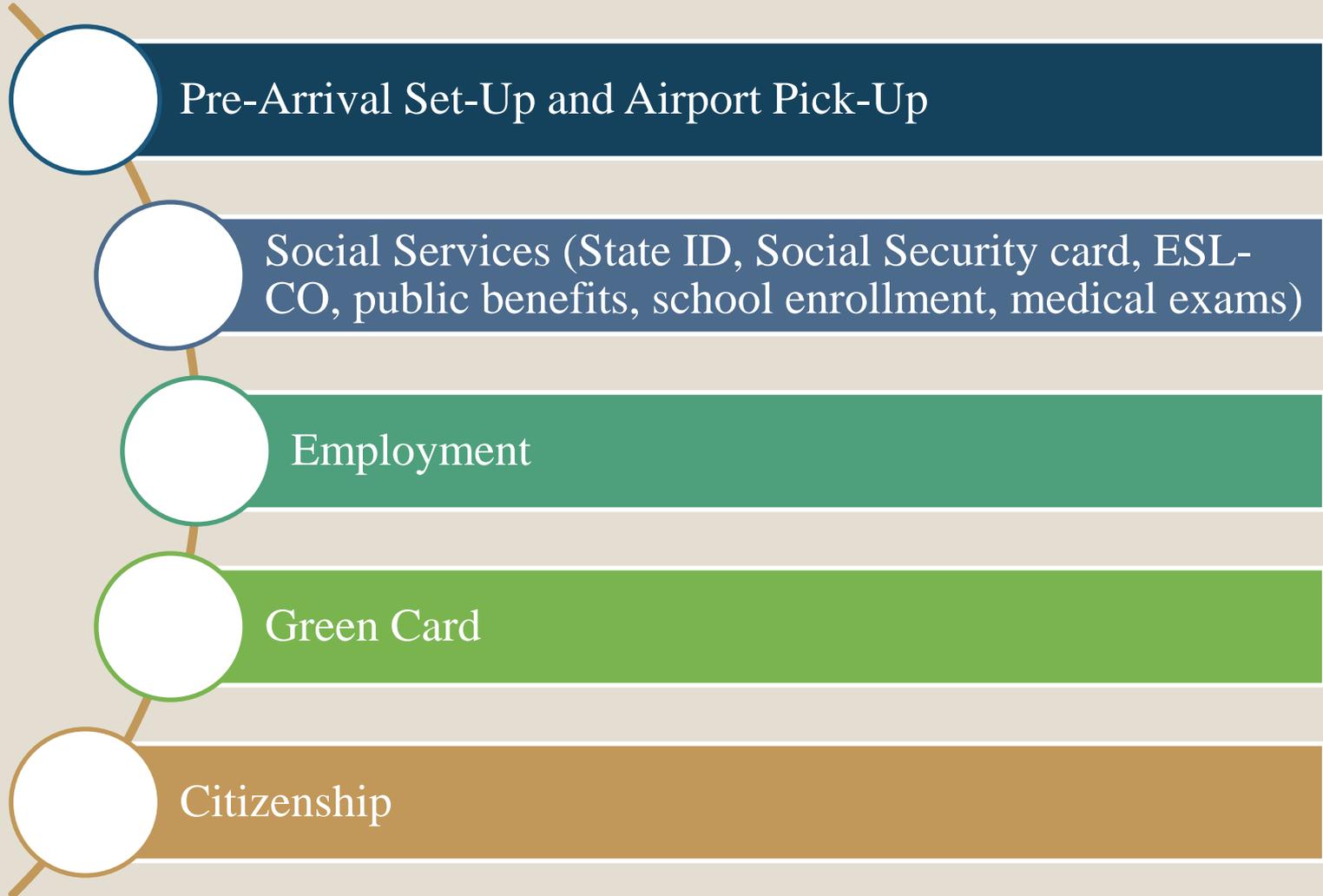
Chin

Other

Overseas Resettlement Process



Domestic Resettlement Process



Communicating with Limited English Speakers



Communicating with Limited English Speakers



Use Short Sentences



Speak Slowly



Think About Your Vocabulary



Use Body Language



Use Active Listening



Be Patient

What To Be Aware Of

Women won't easily share with male doctors

If you can't see it, it's not real

Preventive care and family planning is a new concept

Phone interpreters for sensitive issues

Stigma around mental health

The power of rumors whether they're true or not

Nutrition (Culture Shock)

Barriers To Healthcare

Availability of Quality/ Culturally Appropriate Interpretation for Refugee Languages

Documents and Reminder Texts/Calls in English

Getting Interpreters Through Insurance

No Interpreters in Ambulances

Lack of Knowledge of Healthcare System

Bombardment of Information (Cultural Orientation)

Bombardment of Information (From Providers)

Where Is It Being Done Well?

Keenan Health Department

Seton Dental/ Sweet Smiles Dental/ Marquette Faculty Dental

Children's Hospital

Ascension Family Care Center

Aurora Walker's Point

Progressive Community Health Center (35th and Lisbon)

Muslim Community Health Center

Questions?

Contact Information:

Tomi Vandergriff

tvandergriff@iiwisconsin.org

Annamarie Carlson

acarlson@iiwisconsin.org