

2022-2023 Client Satisfaction Survey - 6th-12th Grade

For 6th-12th grade students, this survey is to be administered by school district staff (i.e., school counselor, school liaison for the MCS-BCC) at end of the students counseling sessions or by April 30, 2023 (whichever comes first).

* Indicates required question

1. School District: *

Mark only one oval.

- Abbotsford School District
- Athens School District
- Colby School District
- D.C. Everest School District
- Edgar School District
- Marathon School District
- Mosinee School District
- Rosholt School District
- Spencer School District
- Stratford School District
- Wausau School District

2. Mental Health Clinic providing on-site counseling services: *

Mark only one oval.

- The Achieve Center
- Bridge Community Health Clinic
- The Caring Tree
- The Center for Human Development
- The Centre for Wellbeing
- Charis Counseling
- Compass Counseling
- Children's Hospital of Wisconsin
- Empower Mental Health
- North Central Health Care
- Peaceful Solutions Counseling
- Other: _____

3. Grade Level Range: *

Mark only one oval.

- 6th-8th Grade
- 9th-12th Grade
- Other: _____

4. Gender: *

Mark only one oval.

Male

Female

Other: _____

5. Race/Ethnicity (check all that apply): *

Check all that apply.

American Indian or Alaska Native

Asian

Black or African American

Hispanic or Latino

Native Hawaiian or Other Pacific Islander

White

Other: _____

6. My counselor treated me with respect. *

Mark only one oval.

Not At All

1

2

3

4

Very Much

7. My counselor was caring and understanding. *

Mark only one oval.

Not At All

1

2

3

4

Very Much

8. My counselor listened to me. *

Mark only one oval.

Not At All

1

2

3

4

Very Much

9. Counseling was helpful to me. *

Mark only one oval.

Not At All

1

2

3

4

Very Much

10. Counseling has helped with problems of feeling anxious, tense, nervous, or scared. (Skip to the next question if not applicable)

Mark only one oval.

Not At All

1

2

3

4

Very Much

11. Counseling has helped with problems of feeling sad or hopeless. (Skip to the next question if not applicable)

Mark only one oval.

Not At All

1

2

3

4

Very Much

12. Have you talked with a mental health counselor before this one? *

Mark only one oval.

Yes

No

Unsure

13. What did you find most helpful about counseling services? *

14. Is there anything that could have been different to improve counseling services? If yes, what specifically? *

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