Go to https://heartland.ecsi.net/index.main.html#/access/signIn. Select a Username and Password and input these under Register.
Provide the requested contact information. Use personal phone numbers and email addresses; do not use institutional contact information such as an @mcw.edu email address.
Enter the address to which correspondence should be sent.

Fill in the form to create your profile to view all your Heartland ECSI accounts together.

- **Country**: United States
- **Street Address**
- **Street Address 2** (Optional)
- **City**
- **Select a state**
- **Zip Code**

[Back] [Continue]
Select Security Questions and Answers.

Fill in the form to create your profile to view all your Heartland ECSI accounts together.

**IMPORTANT.** As part of the login process, you will need to answer one of your selected security questions. Be sure to remember your answers so that you can access your account in the future.

- Security Question 1
- Security Answer 1
- Security Question 2
- Security Answer 2
- Security Question 3
- Security Answer 3

By signing in to your Heartland ECSI profile, you acknowledge that you have read, understand, and agree to the Terms and Conditions and Privacy Policy.
Search for Heartland Account by selecting Click Here next to Loan Accounts.
Use W90 as the School Code, the full SSN with no spaces or dashes for the Account Number, and the 5-digit pin/password that was on the Exit Interview Truth in Lending Statement (example on next page). If the Truth in Lending Statement is not available, contact Heartland ECSI at (888) 549-3274 or the MCW Office of Student Accounts at mcwtuition@mcw.edu or (414) 955-8172.
Example Exit Interview Truth in Lending Statement:

<table>
<thead>
<tr>
<th>ACCOUNT NO.</th>
<th>LOAN TYPE</th>
<th>Run Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>4444</td>
<td>40401A</td>
<td>2/13/2018</td>
</tr>
</tbody>
</table>

**PLEASE RETAIN ONE COPY OF THIS DOCUMENT FOR FUTURE REFERENCE**

**STUDENT LOAN EXIT INTERVIEW**

**TRUTH IN LENDING STATEMENT**

**NAME**
BORROWER, STUDENT

**ADDRESS**
1234 N 108TH ST APT B

**ADDRESS**

**CITY**
WAUWATOSA

**STATE**
WI

**ZIP CODE**
53226

**PHONE NO.**
4145551234

**REFERENCE NO.**
123-4 -

**MAKE CHECKS PAYABLE AND MAIL TO**

W90-MEDICAL COLLEGE OF WISCONSIN
C/O HEARTLAND ECSI
P.O. BOX 718
WEXFORD, PA
15090-0718

Phone: 888-549-3274 Office Hours: Mon-Fri 7:30am - 7:30pm EST

DO NOT SEND CASH

Check your account on the web: www.ecsi.net Pin #: 12345

After clicking Search, your Heartland ECSI Key will fill on the Connect An Account line. Click Connect.

![Connect An Account](image-url)
Additional questions may appear; answer as appropriate.

Once complete, all loans administered by the Medical College of Wisconsin (MCW) after separation should appear under Your Connected Accounts. Confirm Accuracy and contact the MCW Office of Student Accounts at mcwtuition@mcw.edu or (414) 955-8172 with any concerns.