Training pharmacy students to provide health screening services in underserved populations

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MCW NEIGHBORHOOD PARTNERS

A pharmacist-led, community-engaged health and wellness service

- Improve community awareness of health and wellness issues
- Prepare students for innovative future practice
- Increase access to health care in Milwaukee area communities
- Address future primary care provider shortages in Wisconsin
COMMUNITY ENGAGEMENT

Community Members

- Listening Sessions
- Surveys
- Community Events
- Meet and Greets

Key Community Service Organization Partners

<table>
<thead>
<tr>
<th>Service Partnerships</th>
<th>Relationship Type</th>
</tr>
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<tbody>
<tr>
<td>Next Door Foundation</td>
<td>Primary Partner</td>
</tr>
<tr>
<td>Metcalfe Community Bridges</td>
<td>Community Development Organization</td>
</tr>
<tr>
<td>COA Goldin Center</td>
<td>Community Center</td>
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</tbody>
</table>
Top Needs Identified through Community Engagement

- Blood Pressure
- Cholesterol
- Blood Glucose
- Body Mass Index
- Exercise & Diet Counseling
- Health & Wellness Education
STUDENT PREPARATION

- Physical assessment
- Point-of-care testing
- Disease state guidelines
- Motivational Interviewing
- Patient counseling and education
- Clinical documentation
ON-SITE TRAINING

• Review: Physical assessment, POCT
• Screening Protocols
• Safety Protocols
• Checklist and sign off
• Documentation system
MILESTONES AND RESULTS

- Over 60 CE and collaboration meetings
- Office established, CLIA Waiver obtained
- Community
  - 157 unique clients
  - 214 screening encounters
  - 342 total screenings
- 8 students (4 IPPE, 4 APPE) trained
- 30 full office days, 5 community health/resource fairs
- 3 referrals made to free health care providers
LESSONS LEARNED

• Start early! Fruitful partnerships take a long time to build.
  • Listen to the community voices.

• Incorporate and train students! Organizations and clients love working with students.
  • Train students early in didactic education.

• Be in the community! Yes, be visible!
  • The more you are out in the community, the more you meet people that can help you achieve your mission.

• Stay true to the mission and adopt different ways to do so.
  • Be flexible!
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