Using OSCEs to Talk about Bias and Practice Empathy During Perioperative Communication

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**Problem**
difficult conversations in the perioperative context

**Method**
- 3 scenarios with standardized patients
- small group (3) practice with facilitator
- debriefing focus on bias and use of empathetic statements

**Pilot**
- 18 senior Anesthesia Residents
- 3 OSCE scenarios
- pre- and post-scenario surveys

**Conclusion**
- Practice perceived uncomfortable, but very useful
- Residents overestimated their readiness
- Sympathy ≠ empathy
- General awareness of bias
- Productive sharing of experiences in real life

**REFERENCES**