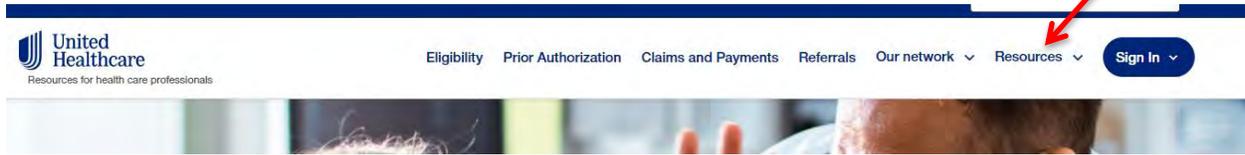


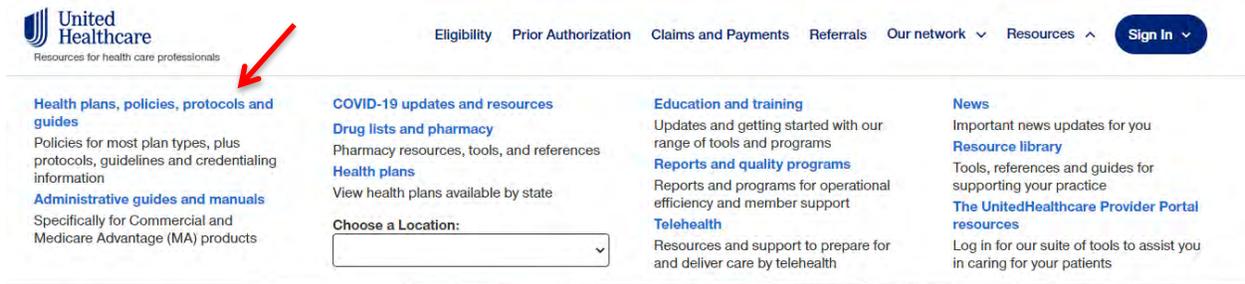
## Steps to locate current Coverage Determination Guidelines (CDGs)

Go to [www.uhcprovider.com](http://www.uhcprovider.com)

Select the “Resources” drop down menu



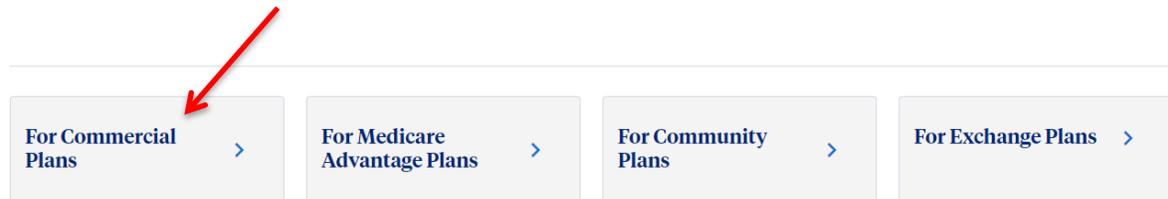
Select “Health plans, policies, protocols and guides”



Select For Commercial Plans

### Policies and Protocols for Healthcare Providers

This library includes UnitedHealthcare policies and protocols. The policies and protocols presented here may not apply to all UnitedHealthcare plans.



Select Medical & Drug Policies and Coverage Determination Guidelines for United Healthcare Commercial Plans

### Commercial Policy Benefits Plans for Providers

These policies apply to UnitedHealthcare Commercial benefit plans. For Exchange Plans in Arizona, Maryland, North Carolina, Oklahoma, Tennessee, Virginia, and Washington, please refer to Exchange Plans Policies.



# Steps to locate current Coverage Determination Guidelines (CDGs)

After you agree to the terms and conditions, the CDG's will be listed in alphabetical order. You can filter the results through the search function. Type in the coverage determination guidelines you are looking for.

The screenshot shows the UnitedHealthcare website interface. At the top, there is a navigation bar with the UnitedHealthcare logo, a search bar, and links for 'Members', 'New User & User Access', 'Find Dr.', and 'Sign In'. Below the navigation bar, there is a breadcrumb trail: 'Home > Policies and Protocols > Commercial Policies > Medical & Drug Policies and Coverage Determination Guidelines for UnitedHealthcare Commercial Plans'. The main content area is titled 'UnitedHealthcare Commercial Medical & Drug Policies and Coverage Determination Guidelines'. Below the title, there is a sub-header 'Medical Policy Update Bulletins' and a search bar with the text 'Medical Records Requirements for Pre-Service'. A red arrow points to the 'Clear Filter' button next to the search bar. Below the search bar, there is a dropdown menu for 'Sort by' set to 'From A to Z'. The search results show '17 Alpha Hydroxyprogesterone Caproate (Makeno® and 17B) Commercial Medical Benefit'.

For example, type in “Gender” for “Gender Dysphoria Treatment” or type in “Preventive” to locate “Preventive Care Services.” This will open the most current document.

The first screenshot shows the search results for 'preventive'. The search bar contains 'preventive' and the 'Clear Filter' button is highlighted with a red arrow. The search results show 'Preventive Care Services – Commercial Coverage Determination Guideline' with a link icon. Below the title, it says 'Last Published 01.01.2023' and 'Effective Date: 01.01.2023 – This policy addresses preventive care services.'

The second screenshot shows the search results for 'gender'. The search bar contains 'gender' and the 'Clear Filter' button is highlighted with a red arrow. The search results show 'Gender Dysphoria Treatment – Commercial Medical Policy' with a link icon. Below the title, it says 'Last Published 01.01.2023' and 'Effective Date: 01.01.2023 – This policy addresses gender dysphoria treatment, including surgical treatment and certain ancillary procedures.'