PSAP Script

1. Is the patient awake?
   Yes: Respond as usual (see appropriate chief complaint)
   No: Go to Step 2
   Unsure: **Try to wake them up while I wait on the line**

2. Is the patient breathing normally?
   Unknown: Go to Step 3
   Yes: Respond as usual (see appropriate chief complaint)
   No: Dispatch ALS/BLS; Transfer to MC EMS Communicator; Go to Step 4

3. Describe the patient’s breathing, what does their breathing sound like? How often do you see them breath?
   - If breathing is absent or reported as one of the following agonal descriptors:
     - Gasping
     - Once in a while
     - Snoring now and then
     - Gurgling
     - Barely breathing
     - Moaning – weak or heavy
     - Occasional
     Dispatch ALS/BLS; Transfer to MC EMS Communicator
   
   - If breathing normally: respond as usual (see appropriate chief complaint)

4. Transferring to MC EMS Communicator, state the following:

   **OK, Sir/Ma’am I am sending an ambulance now. I am also transferring you to my partner who will give you more directions...**

   Once the MC EMS Communicator answers state:

   **This ______ dispatch center. I have a caller reporting an ___(age if known) PNB (give an pertinent details e.g., post drowning). Unit____ has been dispatched.**

   ***Remain on the line until you hear MC EMS Communicator start talking to the caller****