PSAP Script

1. Is the patient awake?

Yes: Respond as usual (see appropriate chief complaint)

No: Go to Step 2

Unsure: Try to wake them up while I wait on the line

2. Is the patient breathing normally?

Unknown: Go to Step 3

Yes: Respond as usual (see appropriate chief complaint)

No: Dispatch ALS/BLS; Transfer to an EMS Communicator; Go to Step 4

- 3. Describe the patient's breathing, what does their breathing sound like? How often do you see them breath?
 - If breathing is absent or reported as one of the following agonal descriptors:
 - Gasping
 - Once in a while
 - Snoring now and then
 - Gurgling
 - Barely breathing
 - Moaning weak or heavy
 - Occasional

Dispatch ALS/BLS; Transfer to an EMS Communicator

- If breathing normally: respond as usual (see appropriate chief complaint)
- **4.** Transferring to a EMS Communicator, state the following:

OK, Sir/Ma'am I am sending an ambulance now. I am also transferring you to my partner who will give you more directions...

Once the EMS Communicator answers state:

This______dispatch center. I have a caller reporting an_____(age if known) PNB (give an pertinent details e.g., post drowning). Unit____has been dispatched.

***Remain on the line until you hear the EMS Communicator start talking to the

caller**** Version 1.1; Approval Date: 4/27/2015