A quarterly publication of the Department of Psychiatry and Behavioral Medicine Medical College of Wisconsin

Spring 2021



Notes from the Department Chair

LOOKING FORWARD WITH OPTIMISM AND HOPE

Spring is a time of renewal, hope, and optimism. However, I worry that even as the positive person I am, it will be more challenging to find that optimism and hope this year. I realize that I will have to look harder and work more to achieve it.

We just finished a year since the pandemic began. This has been a pandemic of enormous loss. We have now surpassed 500,000 deaths in the US (more American deaths than occurred in all of World Wars I and II, and the Vietnam War combined). We are still having to wear masks and socially distance, and our world is so different.

Many of us are grieving our losses. There is much weight on our shoulders. Many of us feel caught in limbo, with some of our family being vaccinated, but others not yet eligible. We remain cloaked in fear of our not yet immunized family members contracting COVID 19. We cannot let our guard down yet. In addition to the pandemic, we have severe and chronic social injustices and inequities that are way overdue in being addressed. This pandemic has also magnified the disparities in health and healthcare in our communities of color that were already very present. It is not easy finding optimism in this upside-down and unfair world.

This year, we need spring more than we ever have. For those of us who have lost loved ones, we need to memorialize them, and this will help us to work through the grief. It is through empathy, collaboration, and advocacy that we can continue to make progress toward ending the racial inequities and injustices in our society. I believe we need to actively work together and through this collaborative work we will better appreciate the beauty and the glory of spring. if we do, it will help lift us and move us forward together.

In spring, our natural world around us comes back to life after the cold and dormant winter. Life is renewed in plants leafing out and soon decorated through the blooms of flowers. Birds go about their courting behaviors singing and showing off their bright colors. This is followed by nest building, and soon new life. In our human world, spring is a time of planting and gardening. We must prepare our fields and then plant the seeds of our future. Our days are longer, and we are more active in evenings and do more activities outdoors. Our children finish another year of school. When appropriate, we celebrate graduations. With our sports teams, baseball begins and there is renewed hope that maybe our team will be a winner this year.

In academic psychiatry, spring is a time to celebrate accomplishment and another year of training completed. We honor our best performing trainees and teachers with awards. We honor our graduates who are completing their rigorous training requirements. We review our progress on personal and departmental goals (MCW's EMERGE process), and then set new goals for the next academic year.

It is a time to assess where we are in our work toward certain milestones. What milestones have you accomplished, and should you be celebrating? Just getting through this year is an accomplishment in itself. Despite these enormous challenges we have faced, I am so proud of you and all that we have accomplished this year.

Let's embrace this spring and move forward. Working together as a Departmental family we will recover and we will make a better and more inclusive future.

Jon A. Lehrmann, MD

Charles E. Kubly Professor and Chairman,
Department of Psychiatry and Behavioral Medicine
Associate Chief of Staff for Mental Health
Milwaukee VAMC



Professionalism
is not about wearing
a suit or white coat,
or carrying a briefcase—
but rather about
conducting oneself
with responsibility,
integrity, accountability,
and excellence.

~Dean Kerschner

For more information, visit the Department website:

www.mcw.edu/ psychiatry.htm



Notes from Administration SPRING CLEANING (AND PLANNING)

Spring is a time for renewal, and administratively part of this renewal is a clean-up of the current fiscal year, and then preparation for the new fiscal year that will begin on July 1, 2021 (FY22).

As you've all heard in the most recent Town Hall meetings, we've been actively using this winter and spring period for intense budget and program planning. To successfully engage in this exercise, we undertake a deep review of the current fiscal year, the Department's performance to date and a rigorous forecast of how we expect the Department to financially perform for the remaining three to four months of the current year. This review and forecast require a look at all Department accounts and funds and an analysis of revenue performance and expense management. Through February 2021, we can state that the Department is meeting budget targets and we're working to continue this trend.

Clean-up takes many forms. We review "standing purchase orders," ensure that invoices have been paid and, conversely, ensure that the Department has been paid, engage in "fund management" to ensure that Department revenue and expenses remain aligned with Department missions, and, finally, we fix issues within our control so that the Department can close the fiscal year on target, aligned and compliant with MCW financial and administrative policies. All of this activity can be summarized as "good business."

Planning, as you all know, for the coming fiscal year began with a series of meetings with faculty and staff leaders that began in January and ended in February. Since then, all of the information that has been gathered in these conversations has been correlated and built into a coherent financial and programmatic plan for FY22. Using each mission area as an example, some of this planning takes the form of:

- Forecasting professional fees derived from the clinical effort of our faculty and staff;
- Meeting with affiliate partners to set new programmatic support;
- Forecasting research grant activity expected from the National Institutes of Health, estimating what grants that are under review might make it to "award status" and projecting other extramurally-funded research;
- Planning for clinical and education contracts that, for example, can include the department serving as a financial intermediary for over 30 resident and fellow training stipends from partners and stakeholders throughout Wisconsin; and
- Thinking through community engagement by planning for continuing education such as Grand Rounds and the Door County Summer Institute, to name a few.

Of course, all of this work has been and still is conducted in a COVID-19 world that skews past performance, clouds forecasts, and affects organizational planning and policies. Fortunately, the Department has a strong core administrative team coupled with programmatic leaders on the faculty and staff who are dedicated to working through the issues at hand, assembling the information needed to plan and forecast, and, finally, prepare us all for the year ahead.

It will be a good one.

David Petuson

David Peterson, MBA, FACMPE • Department Administrator Clinical



Clinical Notes CELEBRATING MATCH DAY

Dr. Lehrmann has often shared that one of his favorite days within the Department is Graduation Day. There is certainly much to celebrate this year. Our northern psychiatry residency programs, Central and Northeastern, will be celebrating their first graduates this spring.

The goal to train psychiatrists with hope of them staying within Wisconsin is coming to fruition: six of the seven graduates across both programs will either continue their training or begin their careers in Wisconsin. Additionally, our nurse practitioner residency program recently graduated their first resident as well.

While there is much celebration and joy surrounding graduation, the anticipation and excitement of Match Day is not to be rivaled—which is why it is my favorite day. While Match Day has traditionally referred to psychiatry residency match, within our Department, we have the good fortune of celebrating Match Day over and over again across our training programs.

The Child and Adolescent and Consultation-Liaison Psychiatry fellowships recently successfully matched all positions. While our other fellowships do not participate in a formal match process, both Geriatric and Forensic fellowships are welcoming fellows to start in July 2021. Health Psychology recently learned of the results of the Association of Psychology Postdoctoral and Internship Centers (APPIC) match: four health psychology residents and two clinical health psychology post-doctoral fellows will be joining us in July.

Our three psychiatry residency programs (Milwaukee, Northeastern, and Central) are actively putting together their final rank lists; Match Week is scheduled for March 15 and we will know who matched in our programs by Friday, March 19—be on the look-out for emails showcasing our new residents across all three programs on that day.

While our celebrations may be tempered secondary to COVID, our enthusiasm is not. I want to take this opportunity to once again thank everyone for their ongoing dedication and support to the education of all of our trainees. It is because of all of our faculty and staff our Department has been so successful with educating our trainees.

Christina L. Wichman, DO, FAPM Associate Professor, Departments of Psychiatry and Behavioral Medicine, Obstetrics/Gynecology



Notes from the VAMC SPRINGING AHEAD WITH OPTIMISM AND HOPE

It is wonderful to see spring with the return of the migrating birds and melting snow. Spring is to me always the time for optimism and hope as we endure through another winter. This winter has been an exceptional one since we also had to endure the cold and snow with the COVID-19 pandemic killing friends and family; however, with the reduced incident rate of the disease, quick development and implementation of the vaccines we are now finally looking "forward with optimism and hope" to healing and life! We have been fortunate at the VA to have vaccinated the majority (3,656) of our staff and 15,803 Veterans. We are now inoculating Veterans 50 and older along with other priority groups such as Veterans in our homeless prevention programs. It is great to know that most of our elderly population in Wisconsin has been inoculated and we can finally visit with parents and grandparents who have been isolated for an entire year. This summer will hopefully be a return to more normal family and social outings with the increased roll out of the vaccines.



On the VA Milwaukee Campus, our newest sign of optimism and hope, beyond the ending of the pandemic, is that our architectural and historic Soldiers Home Project (\$44 million project) has been completed and is being occupied by Veterans again! Old Main was built in 1867 for Civil War Veterans, had been shuttered since 1989. After 18 months, Old Main along with a number of historic buildings and houses have been renovated into 101 apartments as part of our HUD/ VASH program. This program provides low-income housing and VA case management services to homeless Veterans. In the next few weeks about 30 of these apartments will be occupied with Veterans and their families. It is expected that these apartments will be fully occupied in the next few months. The renovations of the Soldier's Home building are quite spectacular with the huge open social spaces and enormous windows looking over the campus on the greening grass and budding leaves of the hope and optimism of spring.

Bertrand D. Berger, PhD Assistant Professor and Mental Health Division Manager Clement J. Zablocki Veterans Assistance Medical Center (VAMC)



Clinical Notes BACK TO THE FUTURE: THE COMPLEXITY INTERVENTION UNIT

In the 1990s, Froedtert Hospital (FH), under the leadership of Dr. Harold Harsch, was one of the first hospitals to open a unit designed to care for patients experiencing medical and psychiatric comorbidity. Unfortunately, this unit closed in the early 2000s. Since that time, southeast Wisconsin has been without a place to provide optimal care for this at-risk patient population. Fortunately, Froedtert Hospital recently approved the construction of a medical unit specifically designed to care for patients suffering from acute medical problems complicated by significant neuropsychiatric comorbidity. The Complexity Intervention Unit (CIU) is an acute care medical inpatient unit that provides quality, cost-effective care to this complex patient population. The proposed care model, addressing both medical and psychiatric conditions holistically and concurrently, will require a substantial redesign of an existing inpatient medical unit. This redesign is imperative to achieve the program's goal of helping clinicians and the health system meet the Institute of Medicine's (IOM) Quadruple Aims of Health Care: improve the experience of care, maximize the health of populations, reduce the per capita costs of health care, and advance provider experience.

The development of the CIU will convert a portion of an existing unit at FH into a 16-bed CIU. Several factors were considered in determining the unit's 16-bed size. A clinical review of diagnostic data indicated approximately 50 patients hospitalized at FMLH per day with primary or secondary neuropsychiatric diagnoses. A clinical assessment further determined that about 14-18 of these patients would meet the proposed admission criteria to the CIU. To be considered for admission to the CIU, patients must have at least one active medical AND one complicating psychiatric issue. The CIU is not intended for patients with only an active psychiatric illness, as it is a licensed medical unit and NOT a licensed psychiatric unit. The CIU also represents a significant educational and research opportunity. It will provide an excellent clinic site to educate trainees about the impact of medical and psychiatric comorbidity and the importance of collaboration in caring for this vulnerable population. The clinical uniqueness of the unit will present potential research opportunities into innovative care delivery models.

Despite the significant cost associated with the development of the CIU, its implementation will add both immediate and long-term value, representing a transformative and innovative approach to addressing regional gaps in health care delivery.

Tom Heinrich, MD Professor and Vice Chair of Clinical Affairs Behavioral Health Center





Tosa Mental Health Center Notes AN OPTIMUM LEVEL OF HEALTH

"I will do all in my power to maintain and elevate the standard of my profession... to aid the physician in his work, and devote myself to the welfare of those committed to my care."

So states the Nightingale Pledge, a document written in 1893 and named in honor of the founder of modern nursing, Florence Nightingale.

As healthcare professionals, we are the first people patients see after checking in. We escort them to the exam room and take their vital signs, and check their medical history. At times, it can be a bit overwhelming—but we love what we do and we support one another. In healthcare this is needed because in our line of work, there are times where situations can be hectic and challenging, clearly proven during the COVID-19 pandemic. Overall, our Department has done a great job managing the ever-changing challenges presented by the coronavirus. We have all maintained a positive outlook as we keep pushing through its evolution, having persevered and flourished despite the incredible demands being placed in front of us.

MCW is also doing great things when it comes to meeting the mental health needs of our patients, community, and even our fellow providers in the Department. And COVID has made that even more apparent. We really do not have enough mental health facilities in the state of Wisconsin, unfortunately, and that makes it harder on the outpatient clinics to deal with such a big patient population presenting those needs. The availability of mental health services is often a component in every practice at MCW, be it Family, Obstetrics, or Child and Adolescent Care. We are proud to be a part of this team and be able to work with some of the most dedicated providers.

The Department is set to open up some new clinics, and we are very excited to be a part of these exciting new initiatives. MCW Psychiatry Department is going in a great direction, I am very grateful to be here to witness this, and be involved with taking care of our patients with getting them to their optimum level of health..."to devote ourselves to the welfare of those committed to our care."

Bobbi Korenak, LPN, MA2 LaRhonda McConnell RN, BSN, MBA

Tosa Health Center



Research Notes LOOKING FORWARD WITH OPTIMISM AND HOPE

Over a year has now passed since the announcement of the coronavirus pandemic. To many of us, this brought about major life changes and often it changed our lives completely. It shook up our day-to-day routines, our interactions with families and friends, it impacted our jobs. The pandemic has challenged our views and beliefs. It questioned what we are capable of, what we stand for, and what we strive for. Some of us got lost in the new reality and felt like the ground is shaking.

Hope and optimism is something we may and should develop. How? No single solution works for all. However, optimism is something we can build by acknowledging that darkness will end up with dawn, and that difficult times are not forever. What is particularly interesting is the fact that optimism is already inside of us, even though we may not always see it that way. It just takes a few steps to recognize that.

For many, hard time leaves no room for reflection and relaxation. It is quite important to realize that we need some time just for ourselves, just to reflect on who we are, what is important, and why we do what we do. Realizing this is important, as optimism comes from doing good things. This may give us a chance to reflect on our priorities and give more attention to the people who we care about.

For those of us whose lives don't bring much satisfaction, finding new endeavors could be an answer. When we are living within our comfort zone for too long, we tend to lose ourselves. We become afraid of lots of things, rely on routines, avoid anything new, and get lost if something distracts us. Getting out of our comfort zone often is a difficult step but is exactly the right step to make.

My personal life change came with running, which I never considered before turning 38. When you run, you have a lot of time to think about everything. When you exercise, your blood delivers triple dose of oxygen to your brain, so you think faster and broader. Plus, you do not worry. Maybe this is one of the reasons why running frequently feels so good, as it takes away many worries and lets you think about the same things differently.

New activities broaden our life perspectives and may open our eyes to things previously not seen or considered irrelevant. This may be a new hobby, new friendship, a trip to a new destination, new skill, to name a few. Elevated confidence, self-esteem, and perseverance could be your fabulous personal internal empowerment resource.

Yuri A. Amirkhanian, PhD Professor, Center for AIDS Intervention Research (CAIR)





Notes from the Mentoring Program MENTORING AS A SOURCE OF HOPE

While the literature in academic medicine offers evidence and support for the effectiveness of mentoring as a means of improving career outcomes, productivity, satisfaction, and growth, the reality of participating in a mentoring relationship can be challenging at the best of times. As a mentee, focusing energy on one's own career development often falls below other priorities. As a mentor, remaining engaged in someone else's goal-directed behavior requires perspective and energy that can wane during times of stress.

Over the past year, the COVID-19 pandemic has universally challenged faculty's view of career goals and expectations, resulting in effects on and changes within mentoring relationships. Shifting priorities during a time of prolonged stress can cause mentoring relationships to change in focus, quality, or frequency. Such changes can be positive ones, with a bit of cognitive reframing by both mentor and mentee.

It is important to recognize that priorities for each of us may have changed in the past year, and while mentors must be aware of their own responses to these changes, the mentee can benefit from role modeling on change management. It is appropriate to consider altering expectations for productivity or achievement during this time. Returning to career planning exercises can help reground both parties.

Empowerment and validation can emerge from the recognition that vulnerability reflects strength. Both mentor and mentee can speak more openly about their coping methods for stress, and being explicit about a desired approach to the mentoring interaction can help those involved in mentoring relationships know what to expect and how to behave within their roles. Additionally, the use of new mentoring opportunities can augment the mentorship experience during stressful times, when virtual groups or peer mentoring may be a more acceptable option than in the past.

During this period when we are all more isolated and less socially active, mentoring takes on an even more important role. Mentoring of various types can allow us an opportunity to remember our strengths, maintain hope, plan for our futures, and more effectively manage the changes we are all navigating.

Jennifer Apps, PhD Assistant Provost, Associate Professor Chair, Mentoring Committee

Heather Smith, PhD, ABPP Associate Professor Chair, APT Committee



GETTING TO KNOW...

Faculty and Staff from the Department of Psychiatry and Behavioral Medicine



ERIS CIBAJSenior Administrative Assistant
Department of Psychiatry
Children's Hospital of Wisconsin (CHW)

What is your educational background?

I'm in the last year of my bachelor's degree in healthcare administration at the State University of Colorado, and then I'm planning on continuing for my master's.

How long have you worked at MCW? I started in December of 2020.

Describe your typical work day.

I do lots of different things, but I primarily provide support in the Department of Psychiatry at CHW.

What do you like most about your job—what attracted you to this field?

I love my co-workers! Everyone has been so supportive and patient as I'm training and working remotely. This has been such a great fit both personally and for my career.

Tell us about life outside of MCW.

I LOVE THE BEACH! Sunshine, ocean, sea turtles, and Zumba is where you can find me. I like staying active by playing volleyball, tennis, rock climbing, swimming, and biking, or hitting the gym. On weekends I like to do little getaway trips with my parents and sister, and we also try to do a yearly trip to Europe to visit extended family. You guessed it—I wasn't born in the US—I moved here in 2010. Despite being busy with school and work, I like to listen to podcasts. I enjoy baking (I have a sweet tooth) and trying out new foods.

Just for fun—what are your favorite movies, books, music?

African music mixed with French is my go-to beat. Otherwise, I love country music when driving—it relaxes me. I watch comedy movies the most, and Melissa McCarthy and Sandra Bullock are my favorites. And lately, I've been reading self-improvement books, as I am always looking to better myself.

Tell us a fun/unique fact about yourself.

I have a triple citizenship (US, Albanian, and Bulgarian). Currently, the US doesn't allow you to keep all three, so I switch between Albanian and Bulgarian citizenship when needed. I also speak four languages—Albanian, English, Italian, and Spanish.



ADAM BARBOFF

Mental Health and Substance Abuse Therapist Tosa Health Center

What is your educational background?

I did my undergrad at UW-Milwaukee, obtaining a BA in psychology, and received a master's in counseling at Mount Mary University.

How long have you worked at MCW?

I started on December 15 of last year.

Describe your typical work day.

My typical day consists of seeing patients virtually throughout the day, keeping current with my notes, with a meeting or two added to the mix.

What do you like most about your job—what attracted you to this field?

What I like most about my job is being able to have the opportunity to learn about other people and their lives. It is fascinating for me to hear their unique stories and what brought them to therapy. My counseling professor in undergrad attracted me to this field. I really admired him and was inspired how he helped others.

Tell us about life outside of MCW.

Prior to COVID, I enjoyed seeing friends, swimming, and going to movies and the great array of festivals Milwaukee has to offer. I enjoy reading and video games. I have two wonderful cats named Draco and Cayenne.

Just for fun—what are your favorite movies, books, music?

I love the series of *Rocky* movies. Mr. Balboa always finds a way to defy the obstacles, defeat his opponents, and keeps moving forward!

Tell us a fun/unique fact about yourself.

I attended the Waukesha Citizen's Academy, a series of interactive classes where you could learn about different facets of the police department's policies, procedures, and equipment. I was also able to join in a ride-along!

Know someone in the Department that we should "get to know?"
Email your nomination to kjames@mcw.edu



CHRISTINA LIUM

Clinical Program Coordinator, Western Region (Eau Claire) Wisconsin Children's Psychiatry Consultation

Program (WI CPCP)

What is your educational background?

My bachelor's degree is in law and society with a minor in psychology and organizational leadership supervision from Purdue University. My masters is in public health from Grand Canyon University.

How long have you worked at MCW?

It's been three months now!

Describe your typical work day.

I work both remotely and virtually, spending my day assisting primary care providers around the state with mental health needs for children. I also network with various health systems and providers to raise awareness of the WI CPCP.

What do you like most about your job—what attracted you to this field?

For as long as I can remember, I've had a passion for mental health and have been drawn to different ways that I can help improve others' lives, as well as my own. My mother struggled with mental illness until her suicide in 2010, and for me, that means that if I can do anything to save someone's life, help them cope with daily life stressors, I will do that. It makes life that much brighter.

Tell us about life outside of MCW.

Life with my significant other, Kevin Rickman, and our blended family Anna, Anthony, Lylah, Natalie, Novalee, and Tanner has changed a lot since COVID. We've become more relaxed and less chaotic, and spending more time with each other includes enjoying our silly moments together. And since I've been working from home, I'm convinced our pit bull, Kota, has benefited the most with me home more often...days of kennel life are officially over! During our weekends, especially when the weather is warmer, we do as many different outdoor activities as we can (kayaking, hiking, camping, swimming, yard work, kids' sports, etc.).

Just for fun—what are your favorite movies, books, music? I have so many favorites. It would be hard to choose just one! It depends on how I'm feeling, and I like variety!

Tell us a fun/unique fact about yourself.

My green/blue eyes change color, depending on my mood.

Know someone in the Department that we all should "get to know?" Email your nomination to kjames@mcw.edu



OLIVIA ALGIERS

Research Associate

Center for AIDS Intervention Research (CAIR)

What is your educational background?

I have a master's in public health from UW–Milwaukee and a bachelor's degree in journalism and Spanish from UW–Madison—go Badgers!

How long have you worked at MCW?

I started in June of 2020.

Describe your typical work day.

I started on a COVID-19 project called "1000 Hometown Heroes," which entailed locating and packaging useful community resources and public health information to be disseminated to Milwaukee area community leaders and influencers on social media. I've now shifted my efforts to Project THRIVE—a study for older rural-dwelling adults living with HIV. We are currently coordinating study logistics... soon we'll be recruiting participants and delivering intervention components virtually.

What do you like most about your job—what attracted you to this field?

My favorite part of the job is the spectacular team and positive work environment at CAIR. Working in public health is challenging and rewarding, and the work is a perfect combination of social science, research, and tangible help to the communities we serve. I hope to work with a variety of populations covering an array of public health issues throughout my career.

Tell us about life outside of MCW.

Outside of work, I like to spend time outdoors and out in the community. I'm involved in a progressive leadership organization called New Leaders Council (NLC). During the warmer months, I delight in attending festivals around town, and particularly enjoy running near the lake. I live on the east side of Milwaukee with my roommate and good friend, Chloe. No pets (yet) but my folks live fairly close, so I get my pet fix with their little guy Boomer, a rat terrier. My parents, my two brothers, sister-in-law, and I enjoy traveling together. Our last family trip before the pandemic was an adventure-filled Alaskan cruise.

Just for fun—what are your favorite movies, books, music?

I've been "helpless"-ly into singing along to the *Hamilton* soundtrack since last summer. As for movies/books, if it's up for an Oscar, it's probably on my watch/read list.

Tell us a fun/unique fact about yourself.

Between college and grad school, I worked as a snarky pirate by day and a Halloween Horror Nights "scare actor" by night. Yes, I was employed by the two big Florida theme park competitors, Disney and Universal. And yes, it certainly was a blast!

DEPARTMENT HAPPENINGS

Congratulations to the following Department staff recognized at the 2021 MCW Employee Service Awards **Breakfast and Ceremony**

Allan Hauth30 years
Wayne DiFranceisco 25 years
Brenda Konczal 20 years
Judy Evenson, Linda Meier 15 years
Jonathan Blake, Sara Herr 10 years

GLAD FOR THE 2021 GRADS! GRADUATION DATES FOR RESIDENCIES & FELLOWSHIPS

Green Bay Residency

...... Wednesday, June 2

Milwaukee Residency Friday, June 11

Child and Adolescent Fellowship

..... Thursday, June 17

Wausau Residency Monday, June 21

Health Psychology Residency and Clinical Health Psychology Fellowship

.....Tuesday, June 22

Consultation-Liaison Medical Fellowship Friday, July 16

At the time of publication • Schedule subject to change Check your email for updates!



WE NEED YOUR ASSISTANCE...

We're again hosting our 2021 Suicide Symposium on Wednesday, April 28th from 8:00 am to 12:15 pm. It will be held virtually this year, with smaller breakout sessions with up to 10 attendees in each room, and groups lasting about 45 to 60 minutes.

One of the goals of the Symposium is to foster a nonjudgmental, supportive environment for colleagues who have experienced loss. We're looking for clinicians to share their stories of the loss of a patient to suicide (or serious attempt or possible suicide).

> To register and for more information, please contact Kiara Bond at kbond@mcw.edu or 414-955-7250.

THANK YOU! Mara Pheister ~ Julie Owen ~ Gregory Simons

Remember going from this...









...to THIS? Tosa Center Renovation, 2015-17

