

Threat Assessment & Management with a Healthcare Focus™

Medical College of Wisconsin Risk Management

MCW Threat Seminar Website



Blackwolf Run

DESTINATION
KOHLER

November 13-15, 2024

Kohler, Wisconsin

Hotel accommodations are made for all seminar registrants at Destination Kohler's Inn on Woodlake
Inn on Woodlake





River Wildlife Lodge

Purpose

The purpose of this seminar is to provide individuals in the healthcare industry with the knowledge basis needed to skillfully assess situations involving threats and threatening behavior in order to develop a management plan aimed at avoiding a violent outcome resulting from targeted violence.

Speakers will apply threat management strategies developed by leading safety experts to the healthcare industry where leaders need to assure safety while respecting the duties attached to the provider-patient relationship.

Attendees new to TA&M should expect to leave the seminar with the foundation necessary to more confidently assess and manage threatening situations, and the knowledge required to develop a TA&M program in their institution. Those with more experience will have the opportunity to challenge and expand current beliefs and gain valuable insight from experts to aid future threat assessments and management decision-making. All attendees will have the opportunity to develop useful relationships with colleagues in the field.

Who Should Attend?

- Hospital leaders and administrators
- Clinic managers
- Healthcare risk management professionals
- Attorneys working in the healthcare industry
- Public safety/security officers/law enforcement responding to incidents at healthcare facilities
- Human Resources personnel working in the healthcare industry
- Healthcare providers: Physicians, Advanced Practice Providers, Nurses, etc.
- Anyone whose work involves managing violently-inclined situations where the concern is targeted violence

Comments from past attendees:

*"This training was well worth our time and has effectively driven our work in resolving threats and being able to effectively explain our rationale for each action."
(attended 2017 & 2015)*

"I left with multiple actionable items that will immediately improve our TA&M activities."

"Highly recommend!"

Speakers



**Sheridan Ryan, JD,
CTM, CPHRM, PT**

- Ass'n of Threat Assessment Professionals (ATAP) Certified Threat Manager
- Associate Director of Risk Management at the Medical College of Wisconsin
- ATAP certification examination committee member
- Formed the MCW--Froedtert Hospital – Children's Hospital of WI Healthcare Threat Assessment Team
- Speaks locally and nationally on TA&M in healthcare
- Co-authored *The Restraining Order Worksheet*
- Author of several published articles on TA&M in the healthcare setting, including one awarded the 2017 *Excellence in Journalism Award*

Prior to joining MCW's risk management department in January 2009, Sheridan worked as a plaintiffs' personal injury attorney. Before becoming an attorney, Sheridan practiced as a physical therapist in a variety of health-care settings.



Tony Thrasher, D.O., DFAPA

- Medical director for the Crisis Services branch of the Milwaukee County Behavioral Health Division
- Board-certified psychiatrist
- Immediate Past President of the American Association for Emergency Psychiatry (AAEP)
- Distinguished Fellow of the American Psychiatric Association (APA)
- President – Wisconsin Psychiatric Association (WPA)
- President – Wisconsin Association of Osteopathic Physicians and Surgeons (WAOPS)
- National Alliance on Mental Illness (NAMI) Wisconsin Board of Directors
- Recipient of NAMI Exemplary Psychiatrist Award (2023)
- Milwaukee Magazine Top Doctor (2022)
- Inducted into the American College of Psychiatrists
- Editor, Oxford Press Primer on Emergency Psychiatry (2023)
- Editor, APA FOCUS journal on Emergency Psychiatry (2023)



Lynn Van Male, PhD, CTM

- Provided subject matter expertise to The Joint Commission
- FBI symposium invited faculty member on targeted attack prevention
- Consulted with the Performance Advisory Committee following the Naval Yard shootings.
- Co-author of "Workplace Violence in Health Care A Critical Issue with a Promising Solution" *Journal of the American Medical Association (2016)*
- Invited to Beta-Test ATAP's *Threat Management Certification exam*
- Served on the scientific merit review committee for the 4th, 5th, and 6th International Conference on Violence in the Health Sector
- Past Second VP on the national Board of Directors of ATAP
- Collaborating editor of the *Journal of Threat Assessment and Management*.
- Assistant Professor of Psychology at Oregon Health and Sciences University
- Former National Director of the VHA's WVP Program
- Senior Director, Threat Management, Kaiser Permanente

Predating her executive leadership positions, Dr. Van Male delivered direct patient care services on the Posttraumatic Stress Disorder Clinical Team at the Portland VA Medical Center.

Speakers



Jonathan Wertz, JD, RN

- Director of Risk Management at the Medical College of Wisconsin
- Developed the MCW Risk Management department's standard operating procedures for assessing and responding to threats and threatening behavior directed toward MCW's 2000 providers
- Member of the Association of Threat Assessment Professionals
- Involved in developing healthcare threat management training since 2014
- Speaks locally and nationally on healthcare workplace violence

Before joining MCW, Jon worked as an attorney in the litigation department at Michael Best & Friedrich, LLP. Prior to his legal career, Jon worked as an RN in the emergency department and ICU at Aurora-Sinai in downtown Milwaukee.



William Zimmerman, CTM

- 32-year veteran of the U.S. Capitol Police; was assigned to the Threat Assessment Section investigating threats against members of U.S. Congress
- CEO of APEX Resolutions LLC
- Senior Consultant with Sigma Threat Management Associates
- Involved in creating threat management units throughout the U.S. and Great Britain
- First President of ATAP's Washington, D.C. Chapter (1994), and 2011-2015
- First recipient of the ATAP Meritorious Service Award, current ATAP Treasurer
- Received the ATAP Distinguished Achievement Award (2017)
- ATAP-Certified Threat Manager (CTM)
- Co-author of "Then and Now: Tracking a Federal Agency's Threat Assessment Activity Through Two Decades with an Eye Toward the Future," *Journal of Threat Assessment and Management Vol. 2 (2015)*
- Consulting Editor to the *Journal of Threat Assessment and Management*
- National Second Vice President, ATAP (current)

KOHLER SEMINAR AGENDA 2024

Wednesday, November 13, 2024

4:00 – 5:00 PM	Hotel check-in at Inn on Woodlake (IOW)	
4:30 – 5:15 PM	Seminar check-in (IOW conference level)	
5:15 – 6:45 PM	Case Scenario, Welcome & Introductions	Sheridan Ryan Jon Wertz
7:00 PM	Dinner (walk to Taverne on Woodlake)	

Thursday, November 14, 2024

6:00 – 8:00 AM	Breakfast (IOW first floor atrium) then shuttles to Blackwolf Run (BWR)	
8:30 – 9:30 AM	Industry Standards in Threat Assessment	Bill Zimmerman
9:30 – 10:30 AM	Intervention Decisions I	Sheridan Ryan
10:30 – 10:45 AM	Break	
10:45 – 11:45 PM	Overcoming Organizational Obstacles	Jon Wertz
11:45 – 12:45 PM	Mental Illness, Violence, & Agitation	Tony Thrasher
12:45 – 2:00 PM	Lunch (Wolfpack room at Blackwolf Run)	
2:00 PM	Practical Exercise	Lynn Van Male Sheridan Ryan (all faculty participating)
3:15 – 3:30 PM	Break	
5:00	Practical Exercise concludes	
5:05 PM	Scheduled shuttles to IOW	
6:00 PM	Dinner (Kohler Design Center) (Walk or on-demand shuttle)	
8:00 – 9:00 PM	Hosted Fireside Reception (Horse & Plow “Plounge”) Walk or on-demand shuttle	

Friday, November 15, 2024

6:00 – 7:50 AM	Breakfast at Inn on Woodlake then scheduled shuttles to BWR	
8:30 – 9:30 AM	Interview Techniques for Difficult Patients Who Threaten Staff	Tony Thrasher
9:30 – 9:45 AM	Break	
9:45 – 10:45 AM	A Model for Comprehensive Violence Prevention in Healthcare	Lynn Van Male
10:45 – 11:45 AM	Intervention Decisions II	Sheridan Ryan
11:50 AM	Scheduled shuttles to lunch at River Wildlife (RW)	
12:00 – 2:00 PM	RW luncheon (then on-demand shuttle to return to Inn on Woodlake)	

Registration Fee:

\$1,195.00 if paid on or before June 30, 2024. \$1,295.00 if paid after June 30, 2024.

Fee Includes: Conference attendance, hotel Wednesday and Thursday nights (includes access to Kohler’s Sports Core Fitness & Pool), hosted meals/breaks/receptions, and seminar materials.

Seminar Contact Information:

Mail: Medical College of Wisconsin
MCW Risk Management
8701 Watertown Plank Road
Milwaukee, WI 53226

Email: ThreatSeminar@mcw.edu

Fax: 414-955-0062

Tel: 414-955-3150

To register and pay by credit card, go to www.mcw.edu/MCW-Risk-Management.htm

For those who would like to experience Destination Kohler's many offerings either before or after the conclusion of the seminar, special pricing of \$137.00/night (plus 6% daily resort fee) has been arranged with Inn on Woodlake through November 17, 2024. To extend your stay, send an e-mail to ThreatSeminar@mcw.edu indicating your desired early arrival date or late departure date.

Refund Policy

If unable to attend for any reason other than cough or illness, for a full refund, please email notice of cancellation to ThreatSeminar@mcw.edu by September 30, 2024 (later cancellations will be refunded less \$200). Alternatively, you are welcome to transfer your registration to someone else to attend in your place.

COVID-19 information: Vaccination is no longer required for attendance

Photography

Photographs may be taken during the seminar; registration constitutes permission to use photographs for future education events or promotional materials. We respectfully request that attendees not record speakers.

Questions or Special Requests or Needs?

Contact us at ThreatSeminar@mcw.edu

Please make special needs accommodations known at least 1 month in advance of seminar.

See "Frequently Asked Questions" at the MCW Threat Seminar Website

In 2023, approved for 11 CHPA CE credits; 13 WI CLE; 11 MN POST; & 11 FASHRM, DFASHRM, & CPHRM credits. Credits pending for 2024.